

## Inbound Contact Centre Opportunities!

Multiple positions working alongside the National Disability Insurance Agency, supporting clients with enquiries.

### Skills Required:

- Previous customer service experience in a fast-paced environment
- Engaging phone manner with strong desire to learn new skills
- Ability to follow processes and solve problems

**Hours:** 38 hrs per week  
**Time:** 7am to 11pm (rotating roster)  
**Days:** Monday to Friday  
**Location:** Dandenong  
**Rate:** \$21.19 per hr (training rate)  
\$21.93 per hr (base rate)  
With additional 25% loading after 7pm

### Requirements:

- Must be Australian Citizen
- Must undergo a security clearance
- Must be available for 4 week training Monday to Friday 9:00am to 5:00pm

To apply for these exciting positions *email your updated Resume to [skillsandjobs@chisholm.edu.au](mailto:skillsandjobs@chisholm.edu.au) by **COB Sunday 26th September 2021**.*

Alternately if you have any questions please contact us on (03) 9212 4909